# **206**CTAC

# AMANDA 7 JEMS

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# AMANDA 7 JEMS Application

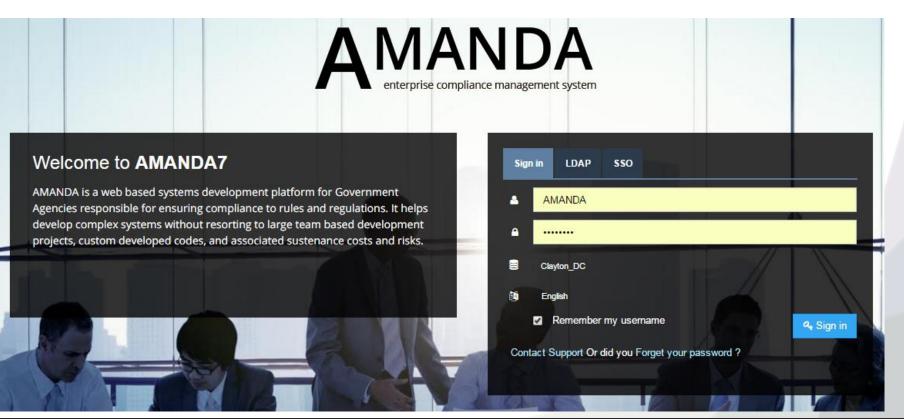
- Enterprise level case flow management system
- Create and manage People records
- Create and manage Case records
- Assign Actions
- Collect Fees
- Attachments and Documents
- Files management system





# Login to AMANDA 7

- Splash message and login information
- Background image can be configured

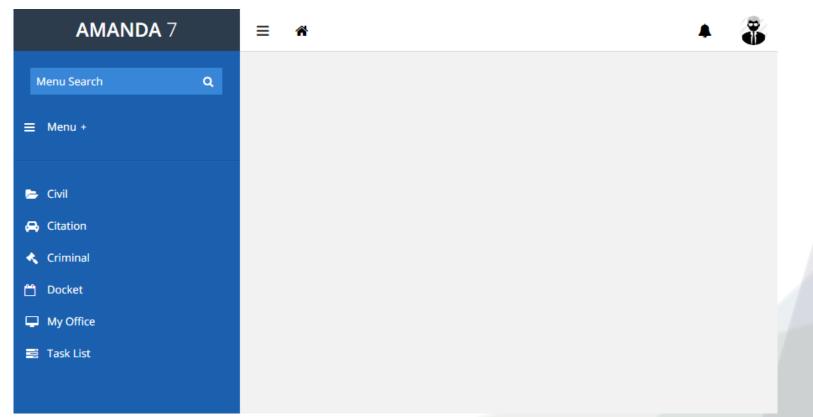






## Menu Bar

- Collapsible menu bar
- Tools can be personalized individually







# My Office

- Search options under one umbrella Cases, Parties, etc.
- Manage bookmarks

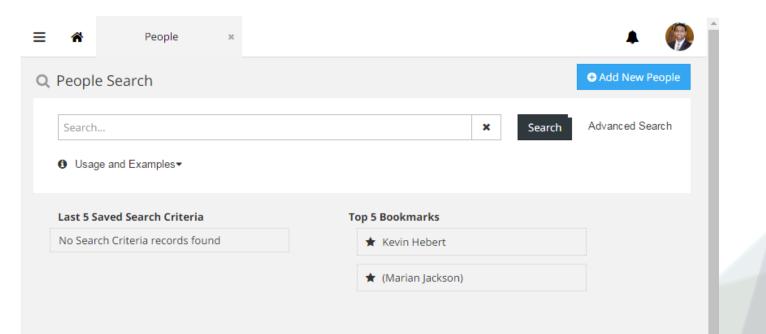
≡	My Offi	ice ×					🔺 🌘 Î
	My Office						😂 Options 🔻
	Find a Folder			Find a	Person or Organization	1	
	Folder Century	Folder Year	r Folder Sequence	First Na	ame	Last Name	
	Folder Century	Folder Year	r Folder Sequence	First N	lame	Last Name	
	Folder Type			Organiz	zation		
	Folder Type		•	Organ	ization		
	Sub Type		Work	Phone1	1		
	Sub Type	•	Work 💌	Phone	1	Phone1	•
	Group		Folder RSN	Phone2	2		
	Group	•	Folder RSN	Phone	2	Phone2	-
	Clear		<b>Q</b> Search	Phone3	3		
	cicui		C Search	Phone	3	Phone3	-
	Take a Payment			City		Email	
				City	•	Email	
	Bill Number		Folder ID				•





# Create / Manage Parties

- Parties associated with different cases
- Add them if new, or retrieve them if existing
- Intuitive 'Search' capabilities







# Cases

- Query for Cases, View Query Result or Create a new Case
- Case type define majority of the business rules
- User Permissions provides appropriate rights

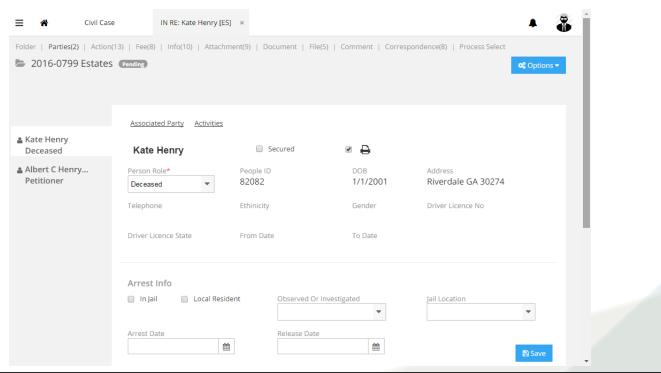
A Civil Case	IN RE: Kate Henry [ES] ×			
Ider   Parties(2)   Action(13) 2016-0799 Estates	Fee(8)   Info(10)   Attachment(9)   Do nding	ocument   File(5)   Comment	Correspondence(8)   Pr	rocess Select
General		Tracking Dates an	d Reference	
Name IN RE: Kate Henry	Sub Type Permanent Admin(7)	Filed On 8/8/2016	Closed Date	Archive Date
Judge	Status Pending	Reference Number	Reference Number 2	
Disposed On	Disposition	Parent ID	Folder RSN # 15719	
Secured / Sealed	Judgment			
Party				
Name DOB		Address		Phone#
Kate Henry Deceased				
Albert C Henry Jr Petitioner	1/1/2001	Riverdale GA 30274		





# Adding more Parties to Cases

- Any number of Parties can be associated with Cases
- Roles are defined when Parties are added
- Jump to full details about the Party from here







# Info Tab

- Additional information about a case is captured here
- List of Info fields depends on the type of case being created

1 Case Detail 2 Party 3 Info		
2016-00006200000ES Estates	D	. Collapse All Sections Coltant Collapse All Sections
Description	Value	Options
<ul> <li>Ungrouped Info Fields (3)</li> </ul>		
Date of Will		Ö.*
Date of Codicil		0
Date of Death		۵ -
× Cancel		🖺 Save & Proceed 🕽





### Fees and Payments

- Fees are mostly automatically by the application
- Manual addition depends on the User Permissions
- Tombstone data provides a summarized view
- Separate sections to manage Unbilled Fees, Billed Fees and Payments

Billed Ba	lance Due	Unbilled	Total Outstandin	g Total Paid				
Unbil	led Fees							
	Fee Code	Fee	e Description	Notes	Unit Price	Quantity	Fee Amount	Priority
	1	A	ccounting and Set	Comment		10.00 1	10.00	100
Û	+ Create N	ew Bill With Se	elected Fees +	Add New Fee 🕶				🖺 Save





## Fees and Payments

- Bills can be printed or voided/cancelled
- Multiple fees under one Bill is possible

					20.00	10.00	10.00	
1	Accounting and	Settlement			10.00	10.00	0.00	
<ul> <li>Bill #16685</li> </ul>	Options	<ul> <li>Outstanding Ba</li> </ul>	alance: 10.00		Date generated:	9/21/2016	Due Date:	
1	Accounting and	Settlement			10.00	0.00	10.00	۲
<ul> <li>Bill #16600</li> </ul>	Options •	Paid			Date generated:	5/9/2016	Due Date:	
Fee Code	Fee Descripti	on		Notes	Fee Amount	Due Amount	Paid Amount	Paid?
illed Fees								
+ Add New Fee	•							
nbilled Fees								
0.00	0.00	10.00	10.00					
ed Balance Due	Unbilled	Total Outstanding	Total Paid					





# Documents...

- Documents are automatically or manually inserted into Actions
- They are generated with the most recent data from the Case

General       Attachment       Comments       Document         Estate Minor Hearing Ltr       □ Collapse All Sections       • Octoons         + Filing (1)       Edit       Edit
Collapse All Sections
+ Filing (1) Edit
DocumentRSN Document Type Generated Date Sent Due Status
- Ungrouped Documents (1)
231 Estate Minor Hearing Ltr Change Agency
Send To
Copy From/To
Reply Accepted





#### ...Documents

 Variables can be set by the Users before the Documents are generated

Document Variables	
🛿 Initial if Ltr of Admin	<your name=""></your>
Initial if Temp Ltr of Admin	<your name=""></your>
N Initial if Order Dec No Admin Nec	<your name=""></your>
Initial if Year's Support	<your name=""></your>
Initial if pet is incomplete	<your name=""></your>
Initial if pet not signed or verified	<your name=""></your>
Initial if no definite stmt of heirs	<your name=""></your>
Initial if no info on real property	<your name=""></your>
Initial if no estate debts included	<your name=""></your>
Initial if Other	<your name=""></your>
	Generate Now Cancel





## Attachments

- Multiple options to upload attachments •
  - Scan
  - Brov
  - Drag

		Scan		Х
<ul><li>Browse</li><li>Drag &amp; Drop</li></ul>		Attachment Type I Description		•
		Detail		
		Scan Preference	Device Setup*	
		•		•
		Output Type BW Gray   Color	File Type* PDF	•
		Document Output Mode fingle Page      Multiple Page      Batch	Scan File Name*	
file*			Resolution	
File	Browse	Show Preview ADF Duplex	Please select a scanner	-
Or Drop your files to upload here.		Remove Blank		
				Close Scan
	🖺 Save Attach	iment		



File\* File



# Actions

- All the activities related to a Case
- Actions can be assigned to Users or Teams
- Has Schedule Dates and Status

General Attac	hment								
<u>Attempts</u> + <u>Attem</u>	i <u>pt (</u>	heckli	st Process Info			Opti	ons 🔻		
Certified Copy	Form	(57)	Open			Process Name			
Team			Assigned User		Baseline Start Date	Baseline End Date			
Team 🔹			Lawson 💌						
To Start			To End		Sign Off User	Discipline			
9/21/2016 15:34 🛗 🦉		9/23/2016 15:34		Sign Off User	▼ Document				
Started			Ended		Comments				
Started	Ê	ö	Ended	Ê	Comments go here				
Reference			People						
Reference				-			3		





### Task List

- Actions are listed in the Task List for easy notification
- Perform Bulk Actions
- View Team's and Other's tasks

Му Т	fy Tasks   Un-Scheduled Tasks   Team Tasks   Comments   Documents   Others' Tasks											
	My Task	S								🖽 List Vie	ew 🛗 Cale	endar View
_						Scheduled	Start	Date				
	Options •	Bulk Action -				1/1/1800	- 9/21/	2016	<b></b>	Search	Clear Query	/
1	IsPaused	Folder Number	Folder Type	Sub Type	P.Prio	rity	F.P.	Folder Name	Process Comment	Process		Status
[		2016 000006 000 00 FL	FL							Certified Copy F	urther Form	In Progr
[		20160000200000WAR	WAR	Arrest warrant				/ 29072		Arrest Process		[10]
						No More R	lesults					





# **2016 CTAC** Thank you! Questions?