

2016CTAC

Conference Program

September 25 – September 28, 2016

Embassy Suites Hotel, Niagara Falls

Welcome 2016 CTAC

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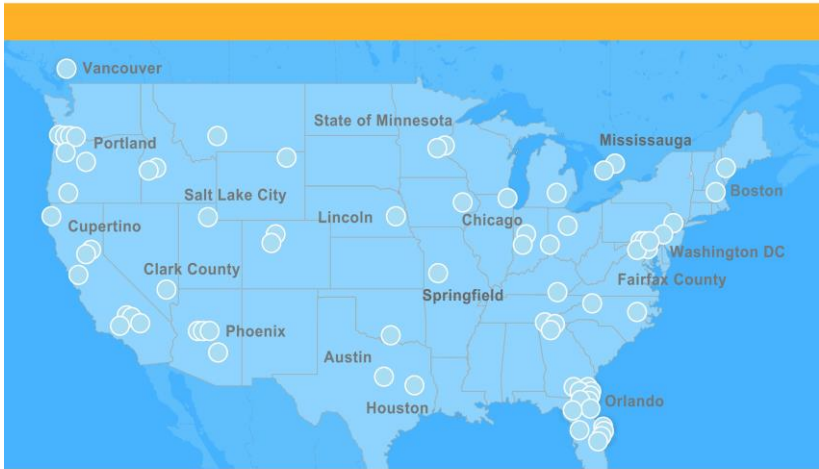
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SUNDAY

September 25th

Time	Activity
2:00pm – 9:00pm	Onsite Registration <i>P1 Foyer</i>
4:00pm – 6:00pm	National Users Group <i>Salon A</i>
7:00pm – 8:00pm	Ice Breaker Event <i>Salon C</i>
10:00pm – 1:00am	Hospitality Suite <i>Embassy Suites Room 2217 & 2218</i>



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MONDAY

September 26th

Time	Activity	
7:30am – 8:30am	Breakfast <i>The Keg Fallsview Restaurant on the 9th Floor</i>	
8:00am – 12:00pm	Onsite Registration <i>P1 Foyer</i>	
8:30am – 10:00am	AMANDA 7 New Features Get an overview of new features that we have added to the AMANDA 7 Platform. These include a new Master Data Repository for Tangible Assets, new views for Process tabs, upgrades to Tasklist including Outlook integration, and new Graphical Editor to manage free form tabs.	
	Permitting, Licensing, Compliance & FOI Stream <i>Salon B & Salon C</i>	Courts Stream <i>Salon A</i>
10:00am – 10:10am	Coffee Break Sponsored by Avolve Software	
10:10am – 11:30am	Permitting, Licensing, Compliance & FOI Stream Continued	Courts Stream Continued
11:30 – 1:00pm	Lunch Sponsored by Alphinat <i>Salon A, B & Salon C</i>	
1:00pm – 1:40pm	Graphical Business Rules <i>Salon A, B, & C</i> See a preview of the new Graphical Business Rules engine which features an easy to use interface to define the most sophisticated business rule. Don't worry, your existing business rules will still work.	
1:40pm – 2:20pm	My Office Widgets and Apps <i>Salon A, B, & C</i> Learn how you can create personalized widgets and apps for your users within AMANDA.	

Time	Activity
2:20pm – 3:00pm	<p>AMANDA 7 Personalization <i>Salon A, B, & C</i></p> <p>Get an in-depth view of the many opportunities to personalize the AMANDA 7 UI. See a comparison of these personalization options with previous AMANDA versions.</p>
3:00pm – 3:10pm	<p>Coffee Break Sponsored by Avolve Software</p>
3:10pm – 4:00pm	<p>GIS Viewer Widget <i>Salon A, B, & C</i></p> <p>Interested in embedding your existing GIS Viewer into AMANDA 7? Learn about the features along with the prerequisites and steps required to embed your viewer into the AMANDA 7 GIS widget.</p>
4:00pm – 6:00pm	<p>User Group Meeting <i>Salon C</i></p>
6:00pm – 9:00pm	<p>Trius Wine Tour with 3 Course Dinner* Or Dinner on your own</p>
10:00pm – 1:00am	<p>Hospitality Suite <i>Embassy Suites Room 2217 & 2218</i></p>

TUESDAY

September 27th

Time	Activity
7:30am – 8:30am	Breakfast <i>The Keg Fallsview Restaurant on the 9th Floor</i>
8:30am – 10:00am	AMANDA Reporting <i>Salon A, B, & C</i> Learn how to create reporting friendly data sets using AMANDA Datamart, create visually appealing dashboards using AMANDA Analytics, and automate creation and publishing of OpenData initiatives.
10:00am – 10:10am	Coffee Break
10:10am – 11:30am	AMANDA Reporting Continued <i>Salon A, B, & C</i>
11:30am – 1:00pm	Lunch Presentation with Unisys <i>Salon A, B, & C</i>
1:00pm – 1:30pm	CSDC Client Presentation <i>Salon A, B, & C</i>
1:30pm – 2:10pm	AMANDA Mobile Ecosystem <i>Salon A, B, & C</i> See the unveiling of the new Mobile 7, Inspector App, and Mobile JEMS on the AMANDA 7 platform.
2:10pm – 3:00pm	AMANDA Portal <i>Salon A, B, & C</i> Discover the different online services you can provide to your citizens. AMANDA offers fully ready out-of-the-box solutions for Courts, FOIA, Permitting, Licensing, and Compliance verticals. Build your interface using our tools, or build your own using Webservices.

Time	Activity
3:00pm – 3:10pm	Coffee Break
3:10pm – 4:00pm	Strategies for Efficient People and Address Management <i>Salon A, B, & C</i> Challenged with disorganized People, Business, Name and Address data? We'll review existing and new features for efficient Master Data Management
4:00pm – 4:30pm	Client Presentation <i>Salon A, B, & C</i>
6:30pm – 7:30pm	Reception <i>Salon A, B, & C</i>
7:30pm – 11:00pm	Award Dinner & Entertainment <i>Salon A, B, & C</i>
11:00pm – 1:00am	Hospitality Suite <i>Embassy Suites Room 2217 & 2218</i>



You already know what's most important to your organization

- Customer Service
- Agency Productivity
- Community Engagement
- Civic Responsibility



But do you know how to get the most out of your AMANDA™ applications?

Unisys helps organizations empower their stakeholders, secure their operations and deliver world-class AMANDA™ solutions.

Come talk to Unisys, your AMANDA™ Experts since 1999.



Stop by the Unisys booth and talk to one of our experts, and enter for a chance to win an iPad mini

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WEDNESDAY
September 28th

Time	Activity	
7:30am – 8:30am	Breakfast <i>The Keg Fallsview Restaurant on the 9th Floor</i>	
8:30am – 10:00am	New in AMANDA 7 Permitting, Licensing, Compliance & FOI <i>Salon B & C</i> We'll walk you through an upgrade from AMANDA 6 to AMANDA 7. Learn the prerequisites and steps involved so you can accomplish your AMANDA 7 upgrade with ease. See the unveiling of the new AMANDA FOI, complete with redaction, document transformation, proactive disclosure, collaboration portal, and more.	New in AMANDA JEMS <i>Salon A</i> See AMANDA 7 JEMS with new features like document merge with variables, obligation group fees and payments, and the new e-filing module.
10:00am – 10:10am	Coffee Break	
10:10am – 11:30am	New in AMANDA 7 PCL & FOI Continued	New in AMANDA JEMS Continued

End of Conference
Thank You for Attending CTAC 2016

ABA Certification

Wednesday September 28th

Time	Activity
11:45am – 1:00pm	<p>Lunch <i>The Keg Fallsview Restaurant on the 9th Floor</i></p>
1:00pm – 3:30pm	<p>AMANDA Business Analyst Certification Test Session 1 <i>Boardroom A</i></p> <p>Definition of AMANDA, Folder management, trigger points of Procedures, People/Property/Folder Types, Folder Statuses, Attachments, Fees, Process management, Process scheduling, Process attempts, Clauses, People records, all possible relationships between Folder, Property and People records.</p>
3:30pm – 3:45pm	<p>Coffee Break</p>
3:45pm – 6:16pm	<p>AMANDA Business Analyst Certification Test Session 2 <i>Boardroom A</i></p> <p>One major scenario using which the Business Analysts will create requirement document. The template will be provided by CSDC. Although not configured in AMANDA, the takers must explain where and how to create Folder types, Sub types, Info fields, Fee types, Auto generation of license/permit numbers, creation of Documents that can be printed from templates, Processes, Checklists for processes, assigning the Processes to Users, etc. Majority of the time will be spent in specifying when, where and what business rules must be written to satisfy the conditions as per the scenario.</p>

Conference Area Map



Niagara Falls Snapshot

